

Repairing Form Printers

Please attach this sheet to the device and ship to:

**ISR - International Services & Repair GmbH,
Donaustr. 1, DE-65451 Kelsterbach**

Invoice address:

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Shipping address:

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Customer number if known:

Customer number if known:

Contact:

Phone:

Fax:

E-Mail:

Order number:

Warranty: Yes No

Serial device type:

Serial number:

Error description

Unit	Details	
Ribbon	Insufficient transport	<input type="checkbox"/>
	No transport	<input type="checkbox"/>
	Creasing	<input type="checkbox"/>
	Tears from	<input type="checkbox"/>
Printhead	Missing Dot	<input type="checkbox"/>
	Darkness too high / too low	<input type="checkbox"/>
Printserver	Configuration impossible	<input type="checkbox"/>
	Without LAN communication	<input type="checkbox"/>
	Without printer communication	<input type="checkbox"/>
	Without function	<input type="checkbox"/>
Lable	Insufficient transport	<input type="checkbox"/>
	No transport	<input type="checkbox"/>
	Unsatisfactory printout	<input type="checkbox"/>
	No printout	<input type="checkbox"/>
Front panel	Without function	<input type="checkbox"/>
	Mechanically defective	<input type="checkbox"/>
	Display defective	<input type="checkbox"/>
	Backlight defective	<input type="checkbox"/>
General	Mechanically defective	<input type="checkbox"/>
	Housing defective	<input type="checkbox"/>
	Keyboard input impossible	<input type="checkbox"/>
	Device loses settings	<input type="checkbox"/>
	Cannot be switched on	<input type="checkbox"/>
	Interface without function	<input type="checkbox"/>

Other:

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Quotation in advance
Please attach sufficient test material.

Yes* Immediate repair unless device is beyond economical repair**

Data, signature, company stamp

*In case of refusal of a quotation in advance we will charge you 62,- EUR excl. shipping costs and VAT per device.

**beyond economical repair is if the repair costs will exceed the cost of a new unit price.